# 工作小組報告

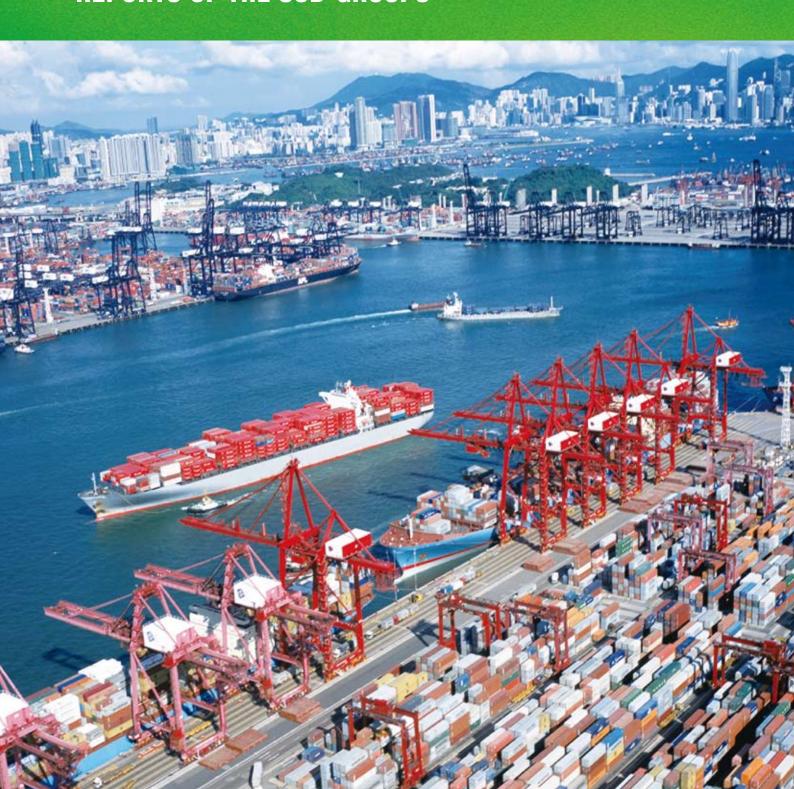## REPORTS OF THE SUB-GROUPS

# 服務業發展及人才資源工作小組
## SERVICES INDUSTRY DEVELOPMENT AND HUMAN RESOURCES SUB-GROUP

## 工作小組

本小組由前服務業發展工作小組和前科技、教育及人才資源工作小組合併組成。合併旨在讓我們能以更協調一致的方式，推動培訓服務和人才資源事宜等相關項目的工作。

## 工作進度

### 吸引人才來港

小組曾就香港高等教育院校如何吸引非本地學生來港就讀，以及本港吸納外地專業人士來港執業的現行安排，搜集研究資料。不過，有關研究因為全球金融危機而暫時擱置。

### 培訓網頁意見調查

商務委員會的培訓網頁於2008年2月推出，小組其後於2009年6月進行檢討，以評估網頁的使用和運作情況，並就改善網頁的設計及功能提出建議。

## The Sub-group

This Sub-group merges the former Services Industry Development Sub-group and the Technology, Education & Human Resources Sub-group. The merging is aimed to enable the relevant topics such as training services and human resources issues to be pursued in a more coherent manner.

## Work Progress

### Attracting Talent to Hong Kong

Information was gathered on how Hong Kong tertiary institutions were doing in attracting non-local students, and on the existing arrangements for foreign professionals to practice in Hong Kong. However, the studies were shelved because of the global financial crisis.

### Survey of Training Webpage

A review of the Business Council training web page launched in February 2008 was conducted in June 2009 to evaluate its usage and operation, and make suggestions to enhance its web page design and functions.

小組曾向17間在培訓網頁提供超連結的服務機構進行評估調查，當中14間機構填妥及交回意見調查問卷，對改善網頁的個別問題提出意見及建議。

參與調查人士獲請按以下級別（即「非常同意=(1分)」、「同意=(2分)」、「無意見=(3分)」、「不同意=(4分)」及「非常不同意=(5分)」），就培訓網頁的內容、更新程序、功能及宣傳等11項陳述給予意見。得分由1.7至3.3分不等。

所得的平均分及意見已交予香港貿易發展局參考，而秘書處會着手對培訓網頁的改善建議作出跟進。

An evaluation survey was conducted with the 17 service providers with hyperlinks to the training webpage and 14 of them have completed and returned the opinion survey form, giving comments and suggestions for improvement on specific issues of the web page.

Participants of the survey were asked to comment, using a scale of "Strongly Agree = (1)", "Agree = (2)", "Neutral = (3)", "Disagree = (4)" and "Strongly Disagree = (5)", on 11 statements concerning the contents, updating procedures, functions, and promotions of the web page. The score ranges from 1.7 to 3.3.

The average scores and comments received have been passed to Hong Kong Trade Development Council for information and the Secretariat would proceed to follow up on the proposed improvements for the training webpage.